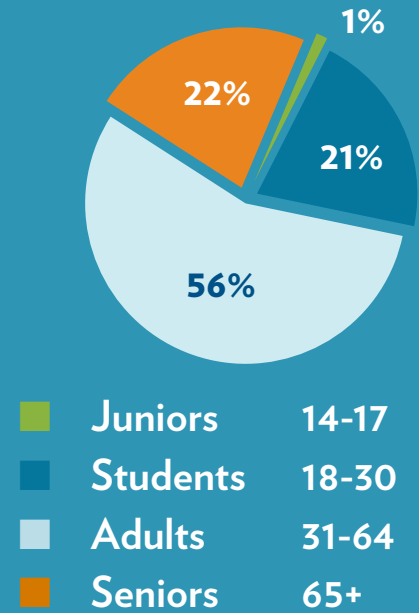


# Volunteer Services | 2021 Annual Report

 **22** Locations received volunteer help this year

- › Ashley River Tower
- › Children's Day Treatment Program
- › Dental Clinics
- › Hollings Cancer Center
- › Institute of Psychiatry
- › MUSC Health East Cooper Medical Pavilion
- › MUSC Health West Ashley Medical Pavilion at Citadel Mall
- › MUSC Parkshore Center
- › MUSC Southpark
- › Pediatric Physical & Occupational Therapy Center
- › Pediatric Specialty Clinic Mt. Pleasant
- › Pediatric Specialty Clinic North Charleston
- › Pediatric Specialty Clinic Summerville
- › Rutledge Tower
- › Shawn Jenkins Children's Hospital
- › Storm Eye Clinic Charleston
- › Storm Eye Clinic Nexton
- › Storm Eye Clinic Mt. Pleasant
- › Summey Medical Pavilion
- › Therapeutic Services Chuck Dawley
- › Therapeutic Services at University Medical Center
- › University Hospital

Who are our volunteers?



 **1,003** volunteers contributed hours to MUSC this year

- › 927 were volunteers within our walls
- › 76 were volunteers in groups outside our organization who contributed hours

 **169**

Volunteer placements within the MUSC Health System

 **38,512** hours of service were given this year by our volunteers

- › Equals that of 18.5 full time paid staff (FTE's)

 **322**  
new volunteers joined our program this year



## GROWTH

- 36 new volunteer placements
- 7 new MUSC locations served



## FINANCE

- \$1.1 million in service hours were contributed
- \$59,275 In-kind donations were organized to support and improve our patient experience
- \$4,500 in grants were received to support programming
- \$10,780 in philanthropy was raised to support our therapy animal program



## CAREER EXPLORATION

- **Summer Junior Volunteer Candy Striper Program**
  - 18 Junior Volunteers participated
  - High school students ages 14-18 interested in health care careers
  - Contributed 1,934 hours of service
  - Provided service in 22 locations throughout MUSC Health
  - 10 area high schools and 1 middle school were represented
- **677 Career Exploration students received clinical experience in**
  - Job Shadowing & Observation
  - Clinical Sponsorship for higher education
  - Internships for college credit



## THE THERAPY ANIMAL PROGRAM

- 912 bedside pet therapy visits for our patients
- 70 volunteers and 80 Canine Therapists
- 5,565 hours of tail-wagging happiness for our patients, family and staff
- **PAWsome Story time** was created as an extension to the Therapy Animal Program for our pediatric population. Through the GetWell Network, patients now have access 24/7 to beautifully illustrated books read aloud by more than twenty Therapy Dog Volunteers and their pups!



## PATIENT EXPERIENCE

- **Crafts**
  - 9,021 hours of community service was given making crafts for our patients and families
  - Therapy dolls, comfort kits, pillowcases, lap blankets, bonnets and so much more
- **Family Meal Program**
  - 814 meals served to our families
  - 54,735 meals have been served since program inception
  - 35 community partners prepared and served meals
  - 700 hours of service by community partners in the meal program
  - 500 community partners prepared & served meals
  - 10,000 hours of contributed by our community partners
- **Patient and Family Advisory Councils**
  - 5 councils: Adult, Institute of Psychiatry, Adult Ambulatory Care, Children's Health, Youth Patient Advisory Council
  - 4 Family Faculty Volunteers
  - 94 volunteers contributed over 2,409 hours to enhance the patient experience last year
- **Palliative Care**
  - 15 volunteers contributed 878 hours to our patients and families through:
    - > Companionship visits
    - > End of life vigils
    - > Legacy work
    - > Massage therapy & Reiki
    - > Acupuncture



## COMMUNITY OUTREACH

- Our MUSC Angel Tree volunteers contributed 529 hours to serve our Lowcountry community
  - 1,500 Community Angels were sponsored by our MUSC Care Team Members
- **Puppy Speed Dating Event for Nurses Appreciation Week**
- **Storytime at Institute of Psychiatry with Therapy Animals**
- **Tail Wagging Study Breaks at College of Medicine**
- **COVID Remembrance Event with Therapy Animals**